

Complaint Form

for non-EU countries

Please send this form to the following e-mail address:

stm.rma@allegion.com

Contact person for delivery: *

Forwarder: *

Account number: *

Reason of Return / Additional Measures

(multiple selection possible)

- ☐ Warranty
- ☐ Estimate of costs
- ☐ Repair

*** = Required field, please fill out!**

Customer No.:*	
Order No.:	
Customer Ref.:	

Sender: *

Your Email address:

Telephone number:

Alternate Address for Delivery:

Billing address:*

Additional information/ Remarks:

Quantity*	Item No. *	Serial No. *	Receipt No.	Error Description / Instructions *

City/Date

Name in printed letters

Signature

Print Form